

# Cash Acceleration System Activity Analysis Report

**Client # 5555**

**Your Hospital Here**  
**Your Name, Director PFS**  
**123 Hospital Place**  
**Yourcity, US 12345**

**Run Date: 1/1/2012**  
**Period: 11/1/2011 11/30/2011**

Activity Code	Activity Code Description	Total # Attempted	Total \$ Attempted	Total # Paid	Total \$ Paid	Total # Resolved	Total \$ Resolved	Positive Effect
ACP	1.46% Requests Financial Aid	24	\$29,118.32	0	\$0.00	1	\$661.18	4.17%
BNK	0.00% Bankrupt	0	\$0.00	0	\$0.00	0	\$0.00	0.00%
BPH	8.18% Bad Phone Number	134	\$103,465.32	5	\$6,299.20	0	\$0.00	3.73%
CON	0.00% Has Concerns/Complaints	0	\$0.00	0	\$0.00	0	\$0.00	0.00%
DET	0.92% Requests Itemized Bill	15	\$6,316.48	3	\$434.58	0	\$0.00	20.00%
DNC	0.12% Requests No Calls	2	\$2,700.60	0	\$0.00	0	\$0.00	0.00%
DSP	0.31% Disputes Bill	5	\$2,686.04	2	\$806.15	1	\$91.00	60.00%
EST	0.00% Deceased	0	\$0.00	0	\$0.00	0	\$0.00	0.00%
GEN	2.75% General Comment	45	\$33,354.93	9	\$776.28	11	\$9,771.23	44.44%
LMC	53.26% Left Message To Call	873	\$545,164.68	99	\$16,691.12	46	\$22,018.30	16.61%
NOC	9.88% No Commitment	162	\$115,545.55	15	\$3,952.38	8	\$6,539.83	14.20%
NPH	0.12% New Phone Number	2	\$281.36	0	\$0.00	0	\$0.00	0.00%
PPP	0.61% Partial Payment Arrangement	10	\$2,788.76	3	\$195.48	4	\$1,009.94	70.00%
PTP	1.34% Promised Payment in Full	22	\$3,107.18	17	\$2,470.88	0	\$0.00	77.27%
REB	0.00% New Insurance Information	0	\$0.00	0	\$0.00	0	\$0.00	0.00%
RTP	6.10% Referred To Patient Accounts	100	\$102,850.84	13	\$2,392.45	13	\$10,863.71	26.00%
TNA	14.95% Telephone No Answer	245	\$187,600.70	21	\$419.91	8	\$6,430.73	11.84%
<b>Totals:</b>	<b>⇔⇔⇔ ⇔⇔⇔⇔⇔⇔⇔⇔⇔⇔⇔⇔⇔</b>	<b>1,639</b>	<b>\$ 1,134,981</b>	<b>187</b>	<b>\$34,438</b>	<b>92</b>	<b>\$57,386</b>	<b>20.49%</b>